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Monterey, CA 93940-5756

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[www.montereyonewater.org/218](http://www.montereyonewater.org/218)

## PROTECTING PUBLIC HEALTH AND THE ENVIRONMENT

### Proposed Increase to Sewer Service Charges and Rates

**Monterey One Water** is your local sewer treatment provider. Every time you wash your dishes or clothes, flush your toilets, use your sinks, bathtubs, and showers, the used water is sent to the Monterey One Water Regional Treatment Plant to be cleaned and safely reintroduced into the environment.

#### We clean wastewater for . . .

- More than 250,000 residents and almost 7,000 businesses—that's about 17 million gallons each day

#### We rely on . . .

- 30 miles of underground pipes
- 29 pump stations
- Critical wastewater treatment infrastructure and technologies

**Why are you receiving this notice?** As a public entity, transparency is an essential value of Monterey One Water (M1W). As the owner of record or responsible party for a property in our service area, you are receiving this notice to learn more about a needed rate increase and an upcoming public hearing at which the proposed changes featured here will be considered by the M1W Board of Directors.

**Why is M1W proposing to increase rates?** Current and anticipated economic impacts from the COVID-19 crisis, specifically to revenue, have created vulnerabilities to the operation of our essential public service. The proposed increase would support fundamental business and capital costs to ensure uninterrupted service for the protection of human and environmental health and safety.

Before looking to increase rates, M1W staff exercised significant measures to decrease major expenditures this fiscal year, including:

- Reductions to operational expenses
- Deferment of lower-risk capital and maintenance projects
- Managerial salaries adjustments
- Delays to cost of living adjustments
- Initiation of a hiring freeze
- Partial furloughs for all employees

**What do my fees fund?** Your fees fund the treatment of your wastewater. They do not fund any expenses associated with our water projects—the Castroville Seawater Intrusion Project and the Pure Water Monterey Groundwater Replenishment Project. Costs associated with our water projects are funded through the sale of recycled and advanced purified water.

#### For Questions or Additional Information:

Contact our Customer Service Department at (831) 372-2385 or (831) 449-6366 if you live in the city of Salinas

## CUSTOMER NOTIFICATION

### Proposed Increase to Sewer Service Charges and Rates

**MEMBER ENTITIES: Boronda County Sanitation District, Castroville Community Services District, Del Rey Oaks, Marina Coast Water District, Monterey, Pacific Grove, Salinas, Sand City, Seaside, and unincorporated areas of Monterey County**

**Monterey One Water** will hold a public hearing to consider the adoption of a proposed rate increase for all customers in our service area. This notice is provided pursuant to California Government Code § 53755, Article XIII (D), Section 6 which requires proper notice of any proposed increases in fees to ratepayers and explains how you can participate in the rate-setting process.

#### NOTICE OF PUBLIC HEARING

**Monday, August 31, 2020 at 6:00 p.m.**

**Remote participation only via web or teleconference**

In compliance with Governor Newsom's Executive Order N-29-20 to avoid public gatherings, this meeting will be held only via remote participation using web or teleconferencing.

#### How to Participate:

To join the Zoom Webinar Meeting, follow these instructions:

**For web access, go to:**

**<https://us02web.zoom.us/j/87000194231?pwd=Y0VpWWJLZ0tWUFRVYW5GUi9VUm1XZz09>**

*Planning to comment but no computer mic? Follow the computer prompts to access the audio via phone*

**For phone access, call: (669) 900-9128**

Webinar ID: 870 0019 4231 Password: 083120

#### How Do I Protest This Proposal?

As a public agency, you have a voice in our business practices. Any owner or customer of record in our service area may protest the proposed rate increase. Vote against the described proposal using one of these methods:

- 1) **Online:** [www.montereyonewater.org/218](http://www.montereyonewater.org/218)
- 2) **Email:** [lindsay@my1water.org](mailto:lindsay@my1water.org)
- 3) **Mail:** P.O. Box 2109, Monterey, CA 93942
- 4) **Drop-Off:** 5 Harris Ct, Bldg D, Monterey, CA 93940 } **Must be signed by rate payer/owner**
- 5) **During Public Hearing:** See access instructions above

#### Digital/Written Protests Must:

- Be received by **August 31, 2020 at 4:00 p.m.**
- Include your Name and Assessor's Parcel Number (APN) or address of your impacted property

*Owners of multiple parcels/properties within the Agency's service area may file one protest for each parcel owned*

#### How Are Rates Set?

Rates are calculated to fairly allocate applicable costs between residential, commercial, and special users based on impacts to our system. To determine the proposed rates, staff updated the Wastewater Rate and Comprehensive Fee Study conducted for the Agency by Bartle Wells and Associates in 2017. The proposed new rates are scheduled to go into effect in September 2020 and are designed to establish financial stability this fiscal year.

Category	Current	Proposed 9/1/2020
Animal Hospital	\$34.90	\$40.70
Auto/Paint Shops & Stores	13.25	15.45
Bakery	54.30	63.35
Bar	31.05	36.20
Bed & Breakfast Inn (per room)	5.45	6.35
Bowling Center	129.60	151.15
Business – Vacant	7.95	9.25
Business/Government (per 10 employees)	13.25	15.45
Church 1-100 Members	13.25	15.45
Church Over 100 Members	26.50	30.90
Dental Office (per dentist)	22.70	26.50
Dry Cleaner	43.65	50.90
General Hospital (per bed)	30.60	35.70
Gym 1-500 Members	13.25	15.45
Instructional Facility (per student)	13.25	15.45
Laboratory	13.25	15.45
Laundromat (per washing machine)	11.20	13.05
Medical Office (per physician)	16.45	19.20
Mortuary	71.70	83.60
Motel/Hotel (per room)	8.40	9.80
Nightclub	92.85	108.30
Photo Developer	13.25	15.45
Printer	13.25	15.45
Residential – Vacant	12.65	14.75
Residential/Apartments/Condos (per unit)	21.05	24.55
Rest Home/Convalescent (per bed)	5.15	6.00
Restaurant (1 meal/day per seat)	1.40	1.65
Restaurant (2 meals/day per seat)	2.10	2.45
Restaurant (3 meals/day per seat)	4.00	4.65
Restaurant with Bar (per seat)	4.00	4.65
Retirement Community (per unit)	21.05	24.55
School (Minimum)	13.25	15.45
School (Grades 0-6) (per student)	0.21	0.25
School (Grades 7-College) (per student)	0.43	0.50
School (Boarding) (per student)	4.90	5.70
Service Station/Garage (per 10 employees)	14.15	16.50
Supermarket	147.60	172.15
Takeout Food – Small	45.55	53.10
Takeout Food – Medium	112.20	130.85
Takeout Food – Large	204.40	238.40
Theater (per screen)	42.65	49.75
Special User*	Individual Determination	

\* A Special User cannot be classified in any other category based on its individual flow. The rates for special users are determined by estimated flow rates.

